# EXHIBIT A

Case 2:23-cv-08395-CBM-KS Document 18-3 Filed 02/16/24 Page 2 of 21 Page ID #:267

Document title: Store Search | Trader Joe's

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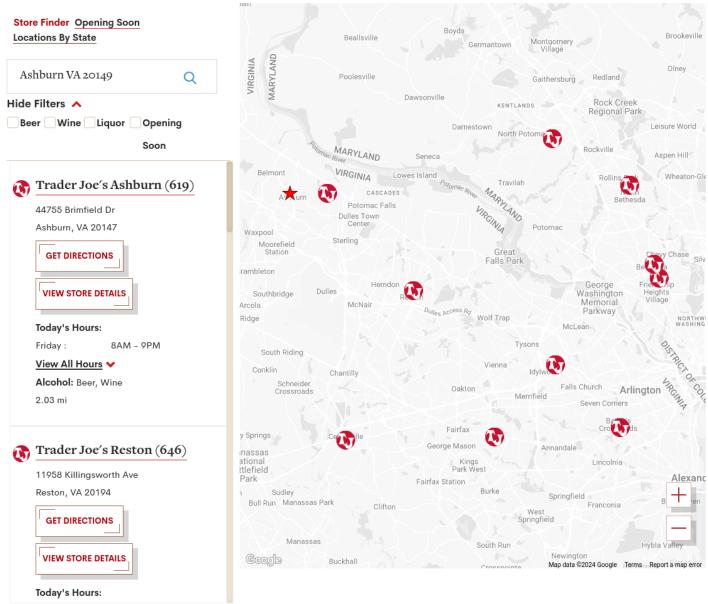
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User: **DGaitan** 

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# **Stores**

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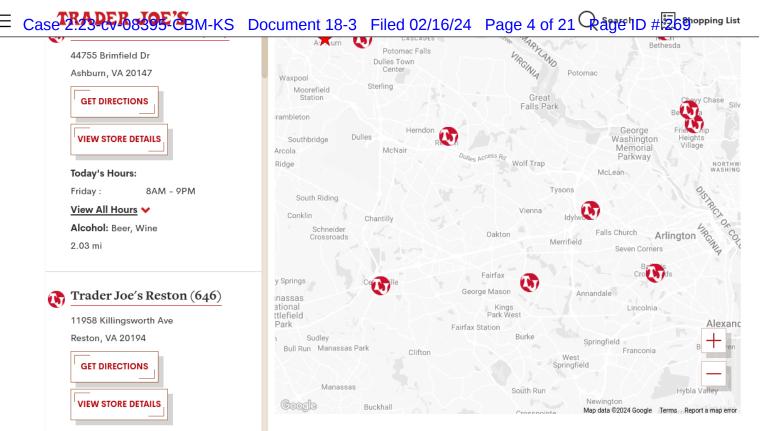


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# Need help planning your trip?

Be sure to check out What's New for the lowdown on the latest products to add to your Shopping List!

The Fearless Flyer	The Podcast	Recipes	

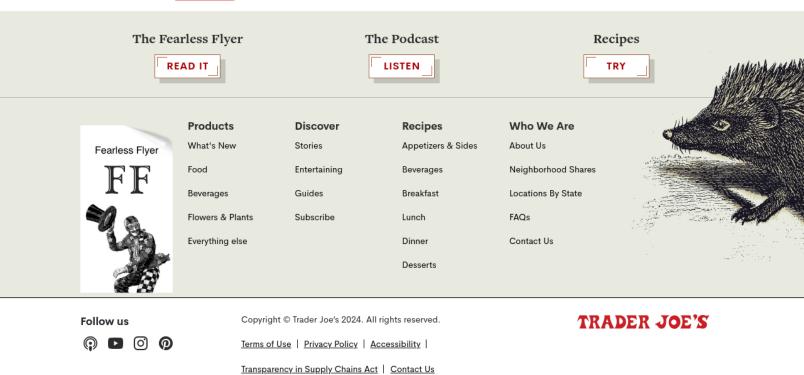


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# Need help planning your trip?

Today's Hours:

Be sure to check out What's New for the lowdown on the latest products to add to your Shopping List!



Case 2:23-cv-08395-CBM-KS Document 18-3 Filed 02/16/24 Page 5 of 21 Page ID #:270
Page Vault

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Home > Announcements > Food Safety Overview

TRADER JOE'S

# **Food Safety Overview**



## Some General Thoughts on Food Safety

At Trader Joe's, nothing is more important than the health and safety of our customers and Crew Members. With this in mind, we do the daily work to make certain our products meet our stringent food safety expectations. We don't take any chances when it comes to product safety and quality.

We have a close relationship with our vendors. We err on the side of caution and are proactive in addressing issues. We voluntarily take action quickly, aggressively investigating potential problems and removing the product from sale if there is any doubt about its safety or quality.

We value information and clear communication. Should a recall become necessary, we waste no time in providing our customers details. Our recall-related communications go well beyond regulatory requirements: we share news through in-store signs, on our website, and through email alerts.

With more than five decades of experience working directly with the producers of our products, we stand by our proactive practices and continually improve our food safety processes. We take these matters seriously-personally, even, as our families eat and drink TJ's products, too.

# Recall Archive (2023)

November 29, 2023

#### VOLUNTARY RECALL: Potential Salmonella in Cantaloupe



To our Valued Customers,

[UPDATED 12/11/23] Related to an ongoing nationwide FDA investigation of fresh cantaloupe sold at many grocery stores and other food retailers, we have been alerted by our suppliers that the products listed below (with corresponding code dates and sold only in the listed states) may have the potential to be contaminated with Salmonella. The potentially impacted products have all expired by November 8, 2023. While no illnesses have been reported, if you have purchased these items and frozen them for later use, please do not eat them. We urge you to discard the products and go to any Trader Joe's for a full refund.

Whole Cantaloupe (sku# 20669/PLU 4050)—branded as "Malichita" or "Rudy"—sold only in northern CA and northern NV stores

states) may have the potential to be contaminated with Salmonella. The potentially impacted products have all expired by November 8, 2023. While no illnesses have been reported, if you have purchased these items and frozen them for later use, please do not eat them. We urge you to discard the products and go to any Trader Joe's for a full refund.

- Whole Cantaloupe (sku# 20669/PLU 4050)—branded as "Malichita" or "Rudy"—sold only in northern CA and northern NV stores between 10/24/23 and 11/5/23
- Fresh Cut Cantaloupe Chunks (sku# 95266) and Fresh Cut Fruitful Medley (#54991)—SELL BY dates 11/1/23, 11/2/23, 11/4/23, 11/6/23, 11/7/23, and 11/8/23—sold only in AL, FL, GA, IL, IN, IA, KS, KY, MI, MN, MO, NE, OH, SC, TN, and WI stores.

Customers with questions may contact Trader Joe's Customer Relations at (626) 599-3817 [Monday through Friday, 6:00 am to 6:00 pm Pacific Time] or send us an email.

August 22, 2023

#### RECALL: Potential Undeclared Milk in Texas Tamale Company Gourmet Black Bean Tamales



#### UPDATED 08.24.23 to include AL stores

To Our Valued Customers:

We have been alerted by our supplier of Texas **Tamale Company Gourmet Black Bean Tamales** (UPC# 717725000580) that product with a **BEST BEFORE** date of **06/19/25** and **Lot code 17023** — sold only in AL, AR, CO, KS, LA, NM, OK, TN, and TX stores — may contain undeclared milk. No illnesses have been reported to date, and all potentially affected product has been removed from sale. If you purchased Texas Tamale Company Gourmet Black Bean Tamales, please do not eat them. We urge you to discard the product or return it to any Trader Joe's for a full refund. Customers with questions may contact Trader Joe's Customer Relations at (626) 599–3817 [Monday through Friday, 6:00 am to 6:00 pm Pacific Time] or **send us an email**.

August 17, 2023

#### RECALL: Potential Foreign Material (Metal) in Multigrain Crackers with Sunflower and Flax Seeds



To Our Valued Customers:

We have been alerted by our supplier of **Trader Joe's Multigrain Crackers with Sunflower and Flax Seeds** (SKU# 76156) that product with **Best If Used By** dates **03/01/24** – **03/05/24** may contain metal. No injuries have been reported to date, and all potentially affected product has been removed from sale and destroyed. If you purchased or received any donations of Multigrain Crackers with Sunflower and Flax Seeds, please do not eat them. We urge you to discard the product or return it to any Trader Joe's for a full refund. Customers with questions may contact Trader Joe's Customer Relations at (626) 599–3817 [Monday through Friday, 6:00 am to 6:00 pm Pacific Time] or **send us an email**.

July 28, 2023

#### RECALL: Potential Foreign Material (Rocks) in Fully Cooked Falafel



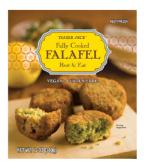
To Our Valued Customers:

We have been alerted by our supplier of Trader Joe's Fully Cooked Falafel (SKU#

Document title: Food Safety Overview | Trader Joe's

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RECALL: Potential Foreign Material (Rocks) in Fully Cooked Falafel



To Our Valued Customers:

We have been alerted by our supplier of **Trader Joe's Fully Cooked Falafel** (SKU# 93935) that the product — sold only in AL, AR, CO, CT, DE, FL, GA, IA, IL, IN, KS, KY, LA, MA, MD, ME, MI, MN, MO, NC, NE, NH, NJ, NM, NY, OH, OK, PA, RI, SC, TN, TX, VA, VT, Washington DC, and WI stores — may contain rocks. All potentially affected product has been removed from sale and destroyed. If you purchased or received any donations of Fully Cooked Falafel, please do not eat them. We urge you to discard the product or return it to any Trader Joe's for a full refund. Customers with questions may contact Trader Joe's Customer Relations at (626) 599-3817 [Monday through Friday, 6:00 am to 6:00 pm Pacific Time] or **send us an email**.

July 27, 2023

#### RECALL: Potential Foreign Material (Insects) in Unexpected Broccoli Cheddar Soup



To Our Valued Customers:

We have been alerted by our supplier of **Trader Joe's Unexpected Broccoli Cheddar Soup** (SKU# 68470) that product with **Use By** dates **07/18/23** – **09/15/23** may contain insects. No known adverse health effects have been reported to date, and all potentially affected product has been removed from sale and destroyed. If you purchased or received any donations of Unexpected Broccoli Cheddar Soup, please discard the product or return it to any Trader Joe's for a full refund. Customers with questions may contact Trader Joe's Customer Relations at (626) 599–3817 [Monday through Friday, 6:00 am to 6:00 pm Pacific Time] or **send us an email**.

July 25, 2023

# RECALL: Potential Foreign Material (Rocks) in Almond Windmill Cookies and Dark Chocolate Chunk and Almond Cookies



UPDATED July 25, 2023 to include Almond Windmill Cookies SELL BY date of 10/02/23

To Our Valued Customers:

We have been alerted by our supplier of **Trader Joe's Almond Windmill Cookies** (SKU# 98744) and **Trader Joe's Dark Chocolate Chunk and Almond Cookies** (SKU# 82752) that product with the below **SELL BY** date codes may contain rocks:

- Almond Windmill Cookies: SELL BY 10/02/23 and 10/19/23 through 10/21/23
- Dark Chocolate Chunk and Almond Cookies: SELL BY 10/17/23 through 10/21/23

All potentially affected product has been removed from sale and destroyed. If you purchased or received any donations of Almond Windmill Cookies and/or Dark Chocolate Chunk and Almond Cookies, please do not eat them. We urge you to discard the product or return it to any Trader Joe's for a full refund. Customers with questions may contact Trader Joe's Customer Relations at (626) 599-3817 [Monday through Friday, 6:00 am to 6:00 pm Pacific Time] or send us an email.

purchased or received any donations of Almond Windmill Cookies and/or Dark Chocolate Chunk and Almond Cookies, please do not eat them. We urge you to discard the product or return it to any Trader Joe's for a full refund. Customers with questions may contact Trader Joe's Customer Relations at (626) 599–3817 [Monday through Friday, 6:00 am to 6:00 pm Pacific Time] or send us an email.

June 21, 2023

#### RECALL: Potential Listeria Monocytogenes in Organic Tropical Fruit Blend



To our Valued Customers,

We have been alerted by our supplier of **Trader Joe's Organic Tropical Fruit Blend** (SKU# 51191) that the product may have the potential to be contaminated with Listeria monocytogenes. No illnesses have been reported to date, and all potentially affected product has been removed from sale and destroyed. If you purchased or received any donations of Organic Tropical Fruit Blend, please do not eat it. We urge you to discard the product or return it to any Trader Joe's for a full refund. Customers with questions may contact Trader Joe's Customer Relations at (626) 599–3817 [Monday through Friday, 6:00 am to 6:00 pm Pacific Time] or **send us an email**.

June 6, 2023

#### RECALL: Potential Overheating Risk with Tomato Leaf Scented Candle



To Our Valued Customers:

Trader Joe's Tomato Leaf Scented Candle (SKU# 75090) may crack or break during use, due to the glass jar overheating, causing potential injury and/or damage. If you purchased the Tomato Leaf Scented Candle, please do not use it. We urge you to discard the product or return it to any Trader Joe's for a full refund. Customers with questions may contact Trader Joe's Customer Relations at (626) 599–3817 [Monday through Friday, 6:00 am to 6:00 pm Pacific Time] or send us an email.

May 24, 2023

#### RECALL: Potential Glass in Instant Cold Brew Coffee



To Our Valued Customers:

We have been alerted by our supplier of **Trader Joe's Instant Cold Brew Coffee** (SKU# 67436) that product with **EXP** date codes **6/13/2024**, **11/26/2024**, and **12/30/2024** may contain glass.

No injuries have been reported to date, and all potentially affected product has been removed from sale. If you purchased or received donations of any Instant Cold Brew Coffee with the aforementioned date codes, please do not use them. We urge you to discard the product or return it to any Trader Joe's for a full refund. Customers with questions may contact Trader Joe's Customer Relations at (626)



No injuries have been reported to date, and all potentially affected product has been removed from sale. If you purchased or received donations of any Instant Cold Brew Coffee with the aforementioned date codes, please do not use them. We urge you to discard the product or return it to any Trader Joe's for a full refund. Customers with questions may contact Trader Joe's Customer Relations at (626) 599–3817 [Monday through Friday, 6:00 am to 6:00 pm Pacific Time] or <a href="mailto:send use mail">send us an email</a>.

May 4, 2023

#### RECALL: Potential Undeclared Milk and Walnuts in Genova Pesto



To Our Valued Customers:

We have been alerted by our supplier of **Trader Joe's Genova Pesto** (SKU# 15759) that product with a **Use By** date of **05/27/2023** — sold only in AL, AZ, CA, FL, GA, ID, NC, NV, OR, SC, TN, UT, VA, and WA stores — may contain undeclared milk and walnuts.

No illnesses or allergic reactions have been reported to date, and all potentially affected product has been removed from sale. If you purchased or received any donations of Genova Pesto with the affected Use By date and have a milk or walnut allergy, please do not eat it. We urge you to discard the product or return it to any Trader Joe's for a full refund. Customers with questions may contact Trader Joe's Customer Relations at (626) 599–3817 [Monday through Friday, 6:00 am to 6:00 pm Pacific Time] or send us an email.

March 16, 2023

RECALL: Potential Hepatitis A in Organic Tropical Fruit Blend



To Our Valued Customers:

We have been alerted by our supplier of Trader Joe's Organic Tropical Fruit Blend (SKU# 51191) that product with BEST BY dates of 04/25/24, 05/12/24, 05/23/24, 05/30/24, and 06/07/24 may have the potential to be contaminated with Hepatitis A. No illnesses have been reported to date, and all potentially affected product has been removed from sale and destroyed. If you purchased any Organic Tropical Fruit Blend, please do not eat it. We urge you to discard the product or return it to any Trader Joe's for a full refund. Customers with questions may contact Trader Joe's Customer Relations at (626) 599-3817 [Monday through Friday, 6:00 am to 6:00 pm Pacific Time] or send us an email. For more information about Hepatitis A exposure and treatment, please visit the FDA website.

March 10, 2023

RECALL: Potential Undeclared Cashews in Wine Country White Chicken Salad with Cranberries & Pecans

March 10, 2023

#### RECALL: Potential Undeclared Cashews in Wine Country White Chicken Salad with Cranberries & Pecans



To Our Valued Customers:

We have been alerted by our supplier of **Trader Joe's Wine Country White Chicken Salad with Cranberries & Pecans** (SKU# 91182) that product with code **Best by 03/12/23** — sold only in our ID, OR, and WA stores — may contain
undeclared cashews. No illnesses or allergic reactions have been reported to date,
and all potentially affected product has been removed from sale. If you purchased
any Wine Country White Chicken Salad with Cranberries & Pecans with the
affected code and have a cashew allergy, please do not eat it. We urge you to
discard the product or return it to any Trader Joe's for a full refund. Customers with
questions may contact Trader Joe's Customer Relations at (626) 599-3817
[Monday through Friday, 6:00 am to 6:00 pm Pacific Time] or **send us an email**.

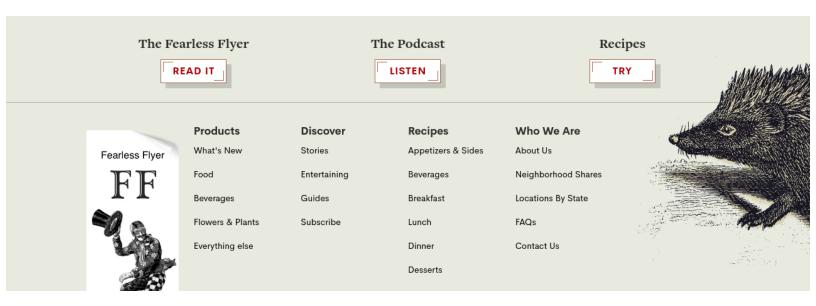
March 4, 2023

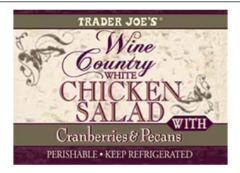
#### RECALL: Potential Undeclared Wheat in Lemon Chicken & Arugula Salad



To Our Valued Customers:

We have been alerted by our supplier of **Trader Joe's Lemon Chicken & Arugula Salad** (SKU# 97436) that product with code **Best by 03/06/23 GHNW 059-06** — sold only in our ID, OR, and WA stores — may contain undeclared wheat. No illnesses or allergic reactions have been reported to date, and all potentially affected product has been removed from sale. If you purchased any Lemon Chicken & Arugula Salad with the affected code and have a wheat allergy, please do not eat it. We urge you to discard the product or return it to any Trader Joe's for a full refund. Customers with questions may contact Trader Joe's Customer Relations at (626) 599-3817 [Monday through Friday, 6:00 am to 6:00 pm Pacific Time] or **send us an email**.





To Our Valued Customers:

We have been alerted by our supplier of Trader Joe's Wine Country White Chicken Salad with Cranberries & Pecans (SKU# 91182) that product with code Best by 03/12/23 — sold only in our ID, OR, and WA stores — may contain undeclared cashews. No illnesses or allergic reactions have been reported to date, and all potentially affected product has been removed from sale. If you purchased any Wine Country White Chicken Salad with Cranberries & Pecans with the affected code and have a cashew allergy, please do not eat it. We urge you to discard the product or return it to any Trader Joe's for a full refund. Customers with questions may contact Trader Joe's Customer Relations at (626) 599-3817 [Monday through Friday, 6:00 am to 6:00 pm Pacific Time] or send us an email.

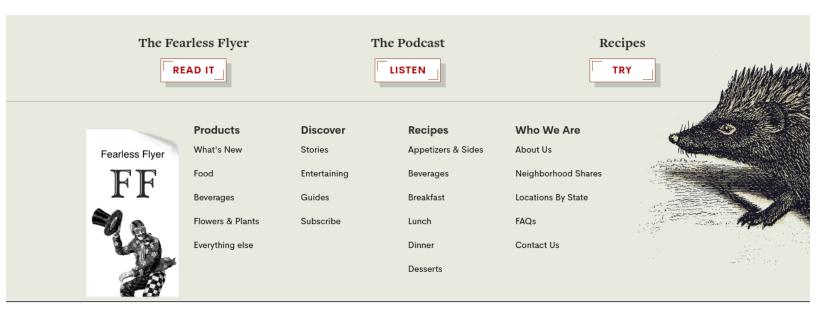
March 4, 2023

#### RECALL: Potential Undeclared Wheat in Lemon Chicken & Arugula Salad



To Our Valued Customers:

We have been alerted by our supplier of Trader Joe's Lemon Chicken & Arugula Salad (SKU# 97436) that product with code Best by 03/06/23 GHNW 059-06 - sold only in our ID, OR, and WA stores - may contain undeclared wheat. No illnesses or allergic reactions have been reported to date, and all potentially affected product has been removed from sale. If you purchased any Lemon Chicken & Arugula Salad with the affected code and have a wheat allergy, please do not eat it. We urge you to discard the product or return it to any Trader Joe's for a full refund. Customers with questions may contact Trader Joe's Customer Relations at (626) 599-3817 [Monday through Friday, 6:00 am to 6:00 pm Pacific Time] or send us an email.



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User: DGaitan

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# Announcements



Store Openings

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Customer Updates

Recalls

# **RECALL: Potential Listeria** monocytogenes in Certain Products Containing Cotija Cheese

#### Recalls

February 7, 2024













#### ${f T}$ o Our Valued Customers:

Related to an FDA recall of Rizo-López Foods, Inc. dairy items used in a wide variety of foods from many retail brands, we are recalling the products listed below made with cotija cheese, as the cheese has the potential to be contaminated with Listeria monocytogenes.

- Chicken Enchiladas Verde (sku 58292)
- · Cilantro Salad Dressing (sku 36420)
- Elote Chopped Salad Kit (sku 74768)

Read More

Recalls

February 3, 2024

RECALL: Potential Foreign Material in Chicken, Lentil & Caramelized Onion Pilaf

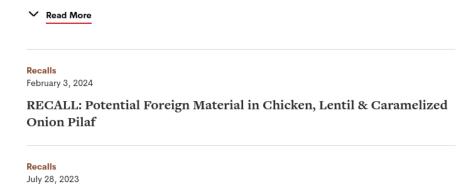


#### ${f T}$ o Our Valued Customers:

Related to an FDA recall of Rizo-López Foods, Inc. dairy items used in a wide variety of foods from many retail brands, we are recalling the products listed below made with cotija cheese, as the cheese has the potential to be contaminated with Listeria monocytogenes.

- Chicken Enchiladas Verde (sku 58292)
- Cilantro Salad Dressing (sku 36420)
- Elote Chopped Salad Kit (sku 74768)

Food Safety & Product Recalls



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## Announcements



Store Openings

Caring For Our Communities

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Recalls

# RECALL: Potential Foreign Material in Chicken, Lentil & Caramelized Onion Pilaf

Recalls

February 3, 2024









 $T_{\text{o}}$  Our Valued Customers:

We are recalling **Trader Joe's Chicken, Lentil & Caramelized Onion Pilaf** (SKU# 75473) due to the potential presence of foreign material.

If you purchased **Chicken, Lentil & Caramelized Onion Pilaf**, please discard the product or return it to any Trader Joe's for a full refund.

Customers with questions may contact Trader Joe's Customer Relations at (626) 599-3817 [Monday through Friday, 6:00 am to 6:00 pm Pacific Time] or **send us an** 

✓ Read More

Recalls

February 7, 2024



#### ${f T}$ o Our Valued Customers:

We are recalling Trader Joe's Chicken, Lentil & Caramelized Onion Pilaf (SKU# 75473) due to the potential presence of foreign material.

If you purchased Chicken, Lentil & Caramelized Onion Pilaf, please discard the product or return it to any Trader Joe's for a full refund.

Customers with questions may contact Trader Joe's Customer Relations at (626) 599-3817 [Monday through Friday, 6:00 am to 6:00 pm Pacific Time] or send us an

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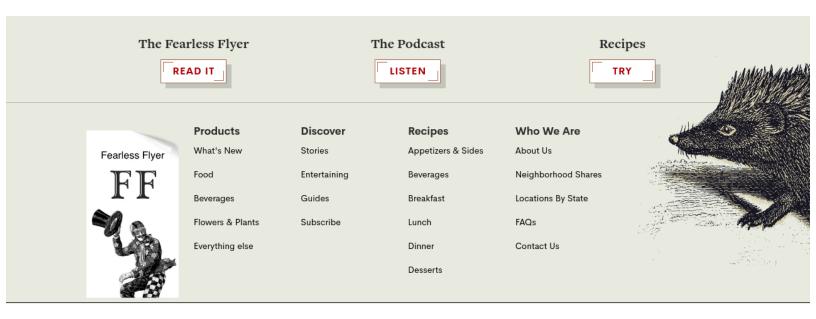
February 7, 2024

RECALL: Potential Listeria monocytogenes in Certain Products Containing Cotija Cheese

#### Recalls

July 28, 2023

Food Safety & Product Recalls



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Chrome/118.0.5993.159 Safari/537.36

Operating system: Linux (Node 18.17.1)

PDF length: 3

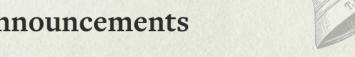
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# Announcements



Store Openings

Caring For Our Communities

**Customer Updates** 

Recalls

## A Note On Certain Trader Joe's Cookies

#### **Customer Updates**

August 17, 2023













#### ${ m T}$ o our Valued Customers:

We were alerted by one of our suppliers on July 14<sup>th</sup> of the potential for undeclared peanuts in certain products. Our Food Safety team promptly alerted our stores and warehouses to remove product from shelves and place it on hold while we investigated where it may have been shipped and/or sold.

During the course of our investigation (and related to a recent FDA report), our stores, warehouses, and supplier confirmed that all potentially impacted product was never shipped to stores and never sold to our customers.

Read More

**Customer Updates** 

Thoughts on Third-party Resellers of TJ's Products

**Customer Updates** 

March 2, 2021

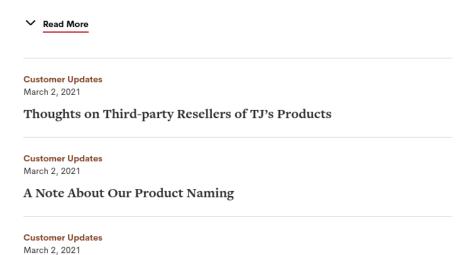
A Note About Our Product Naming

**Customer Updates** 

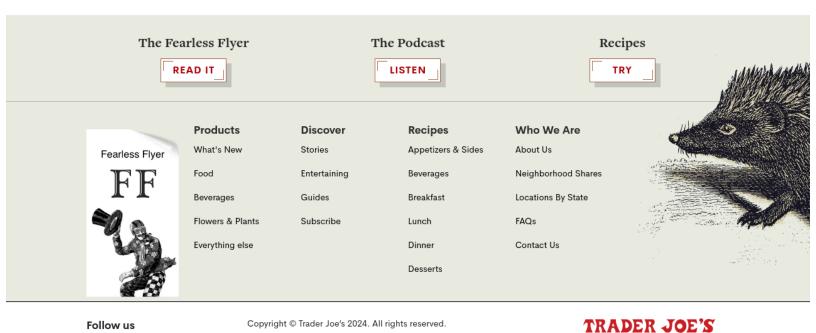
 ${f T}$ o our Valued Customers:

We were alerted by one of our suppliers on July 14th of the potential for undeclared peanuts in certain products. Our Food Safety team promptly alerted our stores and warehouses to remove product from shelves and place it on hold while we investigated where it may have been shipped and/or sold.

During the course of our investigation (and related to a recent FDA report), our stores, warehouses, and supplier confirmed that all potentially impacted product was never shipped to stores and never sold to our customers.



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